



Email -

18th June 2019

Dear Sirs,

I am writing to object to the proposed licence no. 054410, which is for a new Application for a premises Licence, for playing of recorded music and the sale by retail of alcohol at The Morley Guest House, 16, Bridge Road, Torquay, TQ25BA.

Our Objections are:-

- 1) The bar will be open until 23.00hrs, also 02.00 hrs on certain bank holidays and these times will encourage guests to return for a late drink.
- 2) Our properties entrance doors and guests bedroom windows are facing each other at a very close proximity.
- 3) The bar area has double fire doors which open out into the front yard area where there is garden furniture to use for smoking and recreation. The Crowndale Hotel also has this front yard area with a dividing wall, These yards are 2.9 metres in width that being only 3 to 5.8 meters of distance to my property walls and guest bedroom windows.
- 4) Any outside activity and noise in the yard area and the open doors into bar will be heard by our resting guests at The Crowndale Hotel.
A high percentage of our guests are elderly and return year after year due to the quiet and peaceful location and they retire to their rooms between 21.00hrs to 22.00 hrs and they would be disturbed by people at

The Morley Guest house outside drinking, talking and music playing, this does not happen at any other Guest house / Hotel in Bridge Road.

- 5) We at The Crowndale Hotel have already experienced guests being disturbed and received complaints after a weekend party which was held at The Morley Guest house. Party guests were sat outside drinking and talking until 12.45am. Any signage by The Morley Guest house cannot be guaranteed to keep noise levels low and be respected. The guests that complained are returning guests that return 2 to 3 times a year for that last 5 years along with other complaints from guests. Also on the weekend of the party there were 3 cars damaged by persons walking / stamping on car roofs, one car was directly parked outside The Morley and 2 (1 being our own) cars parked opposite in Bexley lane.
- 6) This application would affect our excellent trading record and compromise our exceptional reviews on social media.
i.e, Booking.com, Trip advisor, ect.. with nuisance noise levels due to such close proximity of our front yards. Our review feedback relates to a quiet and peaceful location.
Any negative feedback on noise from The Morley could affect and reduce our business greatly and even cause our closure.
We have owned the The Cowndale now for 5 years and previously 4.5 years in 1998 and have returned due to the quiet location.
We have made many friends with guests who return year after year for the tranquillity and peacefulness that the area has to offer.
- 7) We have great concerns as to whether our guests will return to us at The Crowndale if they are disturbed.
- 8) There are 5 public houses within a 5 minute walk from Bridge Road, The Lansdowne, TQ2 Club, DT's, Sporty's, The Bull & Bush,

I would be grateful if you could come and see our concerns for yourself with a site inspection.

We have enclosed a photo with both properties to show the close proximity.

Yours sincerely

